

RUCKUS End of Sale Announcement

RUCKUS SmartCell Insight (SCI™)



31st October 2023

Template Document Revision 0.7

Document Revision History

Doc Rev	Description
1.0	Initial publication
1.1	Reviewed with support and renewal teams

Please be advised that effective **30th April 2024**, the following SCI products will go End of Sale and will no longer be available for purchase. RUCKUS may update this announcement as necessary.

Discontinued Products

The following SCI SKUs will no longer be orderable after **30th April 2024**:

Part Number	Description
L09-SCIP-WW00	Perpetual Right to Use SmartCell Insight 2.0 (SCI 2.0+) application. (Does not include any device Licenses)
L09-0001-SCIW	License for SCI Analytics for 1 Device (AP/Switch), SCI2.0 or newer versions only.
909-SCIL-0000	Perpetual license to manage 1 additional AP with SCI 1.x only. This will NOT work on SCI 2.0 systems.

Discontinued Support

The following SCI Support SKUs will no longer be orderable beyond their end of sale date noted below:

Support SKU	Description	End of Sale Date
801-SCIL-0001	WD Prem SCI Single AP,1y	10/30/2024
801-SCIL-0003	WD Prem SCI Single AP,3y	10/30/2024
801-SCIL-0005	WD Prem SCI Single AP,5y	4/30/2024
801-SCIL-1L00	End User Support SCI Single AP Lic 1yr	10/30/2024
801-SCIL-3L00	End User Support SCI Single AP Lic 3yr	10/30/2024
801-SCIL-5L00	End User Support SCI Single AP Lic 5yr	4/30/2024
801-SCIP-0001	WD Prem SCI Single Instance,1y	10/30/2024
801-SCIP-0003	WD Prem SCI Single Instance,3y	10/30/2024
801-SCIP-0005	WD Prem SCI Single Instance,5y	4/30/2024
801-SCIP-1000	End User Support SCI Single Instance 1yr	10/30/2024
801-SCIP-3000	End User Support SCI Single Instance 3yr	10/30/2024

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801-SCIP-5000	End User Support SCI Single Instance 5yr	4/30/2024
802-SCIL-0001	Partn WD Prem SCI Single AP,1y	10/30/2024
802-SCIL-0003	Partn WD Prem SCI Single AP,3y	10/30/2024
802-SCIL-0005	Partn WD Prem SCI Single AP,5y	4/30/2024
802-SCIL-1L00	AsctPtr Spt, SCI Single AP Lic 1 Yr	10/30/2024
802-SCIL-3L00	AsctPtr Spt, SCI Single AP Lic 1 Yr	10/30/2024
802-SCIL-5L00	AsctPtr Spt, SCI Single AP Lic 5 Yr	4/30/2024
802-SCIP-0001	Partn WD Prem SCI Single Instance,1y	10/30/2024
802-SCIP-0003	Partn WD Prem SCI Single Instance,3y	10/30/2024
802-SCIP-0005	Partn WD Prem SCI Single Instance,5y	4/30/2024
802-SCIP-1000	Partner Support SCI Single Instance 1yr	10/30/2024
802-SCIP-3000	Partner Support SCI Single Instance 3yr	10/30/2024
802-SCIP-5000	Partner Support SCI Single Instance 5yr	4/30/2024
804-SCIL-1L00	BullDog Spprt SCI Single AP Lic 1yr	10/30/2024
804-SCIL-3L00	BullDog Spprt SCI Single AP Lic 3yr	10/30/2024
804-SCIL-5L00	BullDog Spprt SCI Single AP Lic 5yr	4/30/2024
821-SCIL-1L00	EU Supp Renew SCI Single AP Lic 1yr	4/30/2029
821-SCIL-3L00	EU Supp Renew SCI Single AP Lic 3yr	4/30/2026
821-SCIL-5L00	EU Supp Renew SCI Single AP Lic 5yr	4/30/2024
821-SCIP-1000	EU Supp Renew SCI Single Instance 1yr	4/30/2029
821-SCIP-3000	EU Supp Renew SCI Single Instance 3yr	4/30/2026
821-SCIP-5000	EU Supp Renew SCI Single Instance 5yr	4/30/2024
822-SCIL-1L00	AsctPtr Spt REN, SCI Single AP Lic 1 Yr	4/30/2029
822-SCIL-3L00	AsctPtr Spt REN, SCI Single AP Lic 3 Yr	4/30/2026
822-SCIL-5L00	AsctPtr Spt REN, SCI Single AP Lic 5 Yr	4/30/2024
822-SCIP-1000	Part Supp Renew SCI Single Instance 1yr	4/30/2029
822-SCIP-3000	Part Supp Renew SCI Single Instance 3yr	4/30/2026
822-SCIP-5000	Part Supp Renew SCI Single Instance 5yr	4/30/2024
824-SCIL-1L00	BD Spprt Renew SCI Single AP Lic 1yr	4/30/2029
824-SCIL-3L00	BD Spprt Renew SCI Single AP Lic 3yr	4/30/2026
824-SCIL-5L00	BD Spprt Renew SCI Single AP Lic 5yr	4/30/2024
862-SCIL-1L00	GSP Support SCI Single AP Lic 1yr	10/30/2024
862-SCIL-3L00	GSP Support SCI Single AP Lic 3yr	10/30/2024
862-SCIL-5L00	GSP Support SCI Single AP Lic 5yr	4/30/2024
872-SCIL-1L00	GSP Support Renew SCI Single AP Lic 1yr	4/30/2029
872-SCIL-3L00	GSP Support Renew SCI Single AP Lic 3yr	4/30/2026
872-SCIL-5L00	GSP Support Renew SCI Single AP Lic 5yr	4/30/2024
S01-0001-1LIS	WD EU Spprt SCI Sw Lic, 1 Yr	10/30/2024
S01-0001-1LSC	End User SCI AP/Switch Lic Support, 1Yr	10/30/2024
S01-0001-3LIS	WD EU Spprt SCI Sw Lic, 3 Yr	10/30/2024

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S01-0001-3LSC	End User SCI AP License Support, 3 Yr	10/30/2024
S01-0001-5LSC	End User SCI AP License Support, 5 Yr	4/30/2024
S01-SCIP-1000	End User SCI Support, 1 Yr	10/30/2024
S01-SCIP-3000	End User SCI Support, 3 Yr	10/30/2024
S01-SCIP-5000	End User SCI Support, 5 Yr	4/30/2024
S02-0001-1LSC	AsctPtr Spt, SCI AP LIC, 1 Yr	10/30/2024
S02-0001-3LSC	AsctPtr Spt, SCI Device License, 3 Yr	10/30/2024
S02-0001-5LSC	AsctPtr Spt, SCI AP LIC, 5 Yr	4/30/2024
S02-SCIP-1000	AsctPtr Spt, SCI, 1 Yr	10/30/2024
S02-SCIP-3000	AsctPtr Spt, SCI, 3 Yr	10/30/2024
S02-SCIP-5000	AsctPtr Spt, SCI, 5 Yr	4/30/2024
S04-0001-1LSC	BullDogSCI AP License Support, 1 Yr	10/30/2024
S04-0001-3LSC	BullDogSCI AP License Support, 3 Yr	10/30/2024
S04-0001-5LSC	BullDogSCI AP License Support, 5 Yr	4/30/2024
S04-SCIP-1000	BullDogSCI Support, 1 Yr	10/30/2024
S04-SCIP-3000	BullDogSCI Support, 3 Yr	10/30/2024
S04-SCIP-5000	BullDogSCI Support, 5 Yr	4/30/2024
S08-0001-1LSC	HSP WD Support for SCI AP Lic, 1 Yr	10/30/2024
S08-0001-3LSC	HSP WD Support for SCI AP Lic, 3 Yr	10/30/2024
S08-0001-5LSC	HSP WD Support for SCI AP Lic, 5 Yr	4/30/2024
S08-SCIP-1000	HSP WatchDog Support for SCI, 1 Yr	10/30/2024
S08-SCIP-3000	HSP WatchDog Support for SCI, 3 Yr	10/30/2024
S08-SCIP-5000	HSP WatchDog Support for SCI, 5 Yr	4/30/2024
S21-0001-1LSC	End User SCI Dev Lic Sprt Renewal, 1 Yr	4/30/2029
S21-0001-3LSC	End User SCI AP Lic Sprt Renewal, 3 Yr	4/30/2026
S21-0001-5LSC	End User SCI AP Lic Sprt Renewal, 5 Yr	4/30/2024
S21-SCIP-1000	End User SCI Support Renewal, 1 Yr	4/30/2029
S21-SCIP-3000	End User SCI Support Renewal, 3 Yr	4/30/2026
S21-SCIP-5000	End User SCI Support Renewal, 5 Yr	4/30/2024
S22-0001-1LSC	AsctPtr Spt REN, SCI AP Lic Sprt, 1 Yr	4/30/2029
S22-0001-3LSC	AsctPtr Spt REN, SCI AP Lic Sprt, 3 Yr	4/30/2026
S22-0001-5LSC	AsctPtr Spt REN, SCI AP Lic Sprt, 5 Yr	4/30/2024
S22-SCIP-1000	AsctPtr Spt REN, SCI, 1 Yr	4/30/2029
S22-SCIP-3000	AsctPtr Spt REN, SCI, 3 Yr	4/30/2026
S22-SCIP-5000	AsctPtr Spt REN, SCI, 5 Yr	4/30/2024
S24-0001-1LSC	BullDogSCI AP Lic Sprt Renewal, 1 Yr	4/30/2029
S24-0001-3LSC	BullDogSCI AP Lic Sprt Renewal, 3 Yr	4/30/2026
S24-0001-5LSC	BullDogSCI AP Lic Sprt Renewal, 5 Yr	4/30/2024
S24-SCIP-1000	BullDogSCI Support Renewal, 1 Yr	4/30/2029
S24-SCIP-3000	BullDogSCI Support Renewal, 3 Yr	4/30/2026

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S24-SCIP-5000	BullDogSCI Support Renewal, 5 Yr	4/30/2024
S28-0001-1LSC	HSP WD Spprt Renew, SCI AP Lic, 1 Yr	4/30/2029
S28-0001-3LSC	HSP WD Spprt Renew, SCI AP Lic, 3 Yr	4/30/2026
S28-0001-5LSC	HSP WD Spprt Renew, SCI AP Lic, 5 Yr	4/30/2024
S28-SCIP-1000	HSP WD Support Renew for SCI, 1 Yr	4/30/2029
S28-SCIP-3000	HSP WD Support Renew for SCI, 3 Yr	4/30/2026
S28-SCIP-5000	HSP WD Support Renew for SCI, 5 Yr	4/30/2024
S62-0001-1LSC	GSP SCI AP License Support, 1yr	10/30/2024
S62-0001-3LSC	GSP SCI AP License Support, 3yr	10/30/2024
S62-0001-5LSC	GSP SCI AP License Support, 5yr	4/30/2024
S62-SCIP-1000	GSP SCI Support, 1yr	10/30/2024
S62-SCIP-3000	GSP SCI Support, 3yr	10/30/2024
S62-SCIP-5000	GSP SCI Support, 5yr	4/30/2024
S72-0001-1LSC	GSP SCI AP Lic Sprrt Renewal, 1yr	4/30/2029
S72-0001-3LSC	GSP SCI AP Lic Sprrt Renewal, 3yr	4/30/2026
S72-0001-5LSC	GSP SCI AP Lic Sprrt Renewal, 5yr	4/30/2024
S72-SCIP-1000	GSP SCI Support Renewal, 1yr	4/30/2029
S72-SCIP-3000	GSP SCI Support Renewal, 3yr	4/30/2026
S72-SCIP-5000	GSP SCI Support Renewal, 5yr	4/30/2024

Software Support

The last software feature release for SmartCell Insight (SCI) is v5.5. End of software support (bug fixes and maintenance) is scheduled for 30th April 2024.

Milestone	Date
End of Software Maintenance:	4/30/2024

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Replacement Products

The following replacement products are functionally better than or equivalent to the End of Sale products. The replacements are suggestions based on most common usage. Specific use cases may require different replacements than those listed.

- Customers who want to continue similar functionality should be advised to move to RUCKUS AI or utilize APIs in SmartZone controllers.
- Provide the customer the remainder support term pending in their SCI contract.
- Data stored on local or hosted SCI will not be migrated to RUCKUS AI in the cloud.

End of Sale Product		Replacement Product	
SmartCell Insight (SCI)		RUCKUS AI (cloud-based network intelligence and service assurance)	
		1. Refer the RUCKUS AI documentation (user guide and release notes) 2. Customer purchases the following applicable RUCKUS AI licenses (which are allocated at per AP or switch basis). Cloud software support is included in the CLD-ANAP-x001 SKUs.	
Part Number	Description	Part Number	Description
L09-0001-SCIW	License for SCI Analytics for 1 Device (AP/Switch), SCI2.0 or newer versions only.	CLD-ANAP-1001	Ruckus AI 1 year subscription for AP or ICX switch managed by SmartZone controller.
L09-SCIP-WW00	Perpetual Right to Use SmartCell Insight 2.0 (SCI 2.0+) application. (Does not include any device Licenses)	CLD-ANAP-3001	Ruckus AI 3-year subscription for AP or ICX switch managed by SmartZone controller.
		CLD-ANAP-5001	Ruckus AI 5-year subscription for AP or ICX switch managed by SmartZone controller.

Milestone Dates

Milestone	Date
End of Sale Pre-Announcement	10/31/2023
End of Sale (last time product purchase)	4/30/2024
End of Software Maintenance (no further software updates)	4/30/2024
End of Support (last possible active support contract)	4/30/2029

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